

Updated: 14th November 2023

Visiting Protocol: All Areas

NSW Health have made a range of updates to their advice for the aged care sector to remain proportionate and better align with national guidance for the prevention and control of acute respiratory infections.

<https://www.health.nsw.gov.au/Infectious/covid-19/Pages/racf-latest-advice.aspx>

- COVID-19 RAT surveillance testing not required
- Masks – please confirm if a mask is compulsory when checking in. Masks can be provided.

Face to face Visits – all common areas

- Booked visits permitted to all areas
- All visitors must adhere to the current infection control protocol on entering ABH
- All face-to-face visits must be booked via Zipline.
- All visitors must first check in using the touchscreen console.
- All visitors, even if visiting in our outdoor or garden areas, must first check in at Reception. No exceptions.
- We respectfully remind all visitors to maintain vigilance with symptom monitoring, hand hygiene and social distancing.

Virtual Visits

Our Virtual visits remain bookable 7 days/week with the Lifestyle team until further notice

- M-F: mmchutchison@abh.org.au; S-S: reception@abh.org.au

Key Contacts

General: Leigh Kildey lkildey@abh.org.au
Clinical: Juliet Kei jkei@abh.org.au
Bethel: Huan Yu huanyu@abh.org.au
AH Orr: Renee Yang ryang@abh.org.au

Chaplain: Ruth Njogah chaplain@abh.org.au
Book a visit <https://ashfield.zipline.care/>
Reception: 02 9797 3600